MISSION OF THE LUBBOCK POLICE DEPARTMENT

The mission of the Lubbock Police Department is to enhance the quality of life in the City of Lubbock by working cooperatively with the public to prevent crime, enforce the laws, preserve the peace and provide a safe environment.
To My Lubbock Community Members: Once again it is my privilege to present to you the Lubbock Police Department’s 2022 Annual Report. As with previous year’s annual reports, this document contains a great deal of statistical information about the overall operations of the department and its members during the last 12 months. You will again see the enormous level of community engagement, care and commitment from the men and women of this police department.

There are so many places to raise a family, work and play throughout the great state of Texas, but very few that offer the unique blend of a safe, welcoming, down home environment of West Texas. A huge part of Lubbock’s success is predicated on the safety and security of its citizens and how they think and feel about the men and women that serve as their law enforcement professionals.

I can assure the citizens of Lubbock that you have one of the most professional, caring and compassionate police departments in the nation. As the police chief, I get to see firsthand all of the amazing work put in by the members of our department, and I am grateful for it. We will continue to build upon our community relationships, our past successes, and the commitment of being responsive to the needs of the community.

To My Police Department Family Members: After more than three years as your Chief, I and this community still marvel at the level of professionalism, dedication and compassion shown by the men and women of this agency. The amount of community support and praise spoken on your behalf speaks volumes of your character as guardians. We have indeed come a long way on our journey in a short period of time, but we must stay ever vigilant of our actions and those who work beside us.

I appreciate each and every one of you.

Sincerely,

Floyd Mitchell
Chief of Police
Message from the Mayor

Thank you to the brave men and women at the Lubbock Police Department for your dedication, professionalism, and service to the citizens of our great city. I am always amazed by LPD’s commitment to excellence. A growing city like Lubbock presents new and evolving challenges for law enforcement, and our residents know that our LPD officers and staff work tirelessly to keep us safe. Public Safety is this City Council’s number one priority, and we continue to back the blue and fully support our officers. On behalf of all residents, thank you for all your hard work this year.

In 2021, we celebrated the 100th Anniversary of the Lubbock Police Department. This year we turned the page towards a new chapter, and our future could not be brighter. The Lubbock City Council continues to invest in the police department, in both our officers and infrastructure, to make our community a better place to live, work, and play. The new police headquarters is currently under construction just south of Citizens Tower and set to open in late 2022. The new Property and Evidence Facility and Forensic Investigations Unit Facility, another component in the Public Safety Improvements Project, will start construction in 2023 as well. The City Council also approved salary increases across the board this fiscal year, and we’ve directed $3.85 million from the American Rescue Plan Act to public safety for equipment that will be used for traffic control & safety, security surveillance and more.

As a community, we are grateful for everyone throughout LPD’s history who has answered the call to serve. Each and every person at the police department contributes to the safety and quality of life we enjoy in Lubbock. Today’s officers are now fulfilling the deep legacy the department has cultivated and we’re filled with gratitude for all you do in making Lubbock a great place to live. Thank you once again to the women and men of the Lubbock Police Department for being a fundamental part of Lubbock’s success story.

Thank you to all our officers, staff, and leadership within the Lubbock Police Department. It is an honor to work with you and I look forward to another great year.

Sincerely,

Tray Payne
Mayor of Lubbock
Message from the City Manager

Thank you once again to the members of the Lubbock Police Department for another year of public service, integrity, and commitment to making Lubbock a safe place to live. The Lubbock Police Department met every challenge in 2022, and did so with a spirit of professionalism, service, and grace. I am grateful to all 573 men and women at the Lubbock Police Department, and I remain proud of your commitment to keeping our city safe. Our police department is open every hour of every day — weekends, holidays, rainy days, cold days, snow days, all of it. You provide essential services to our community no matter the circumstance, and I thank you for your dedication.

We take great pride in the investments made in the Department. Three new patrol stations, a soon to be completed Headquarters and a soon to be started Property, Evidence and Lab facility. This investment is well deserved and long coming. More importantly, I am proud of the investments made in our people. Our people are our best asset and we are proud of the men and women who serve and protect our community. The Lubbock Police Department will lead west Texas and we will continue to invest to do so.

2021 marked the 100th Anniversary of the Lubbock Police Department. 100 years of service is a great legacy and we thank all those who served before, and those who continue to serve. 2022 marked the start of the next century of service and we likewise congratulate and thank those serving today. Every member of the Department contributes to the ongoing success and safety of the City of Lubbock. Please know that each of you and your efforts are appreciated.

To close, I want to thank everyone at the Lubbock Police Department for their dedication. Protecting our community requires a team, and we have the best team. To repeat an often-used phrase — Our Best Years are Yet to Come and the men and women of the Lubbock Police Department will continue to lead the way!

Thank you all.

Sincerely,

W. Jarrett Atkinson
City Manager
WHAT DID WE DO IN 2022?

In celebration of International Women’s Day, a lunch was held to celebrate the women of LPD, both sworn and civilian.

LPD Hosted an Easter Egg Hunt at Headquarters.

LPD SWAT was awarded as the 2021 SWAT Team of the Year at the Texas Tactical Police Officers Association Conference for the state of Texas.

LPD participates in annual delivery for Meals on Wheels.

Members of Metro honored by the.

Assistant Chief Neal Barron graduated from SMIP program.

Assistant Chief Nathan White and Neal Barron graduated from CPM Program.

Assistant Chief Wael Barron graduated from SHP program.

Assistant Chief Wael Barron graduated from CPM Program.

Chief Mitchell is a guest on “Talking Points” to highlight the importance of the city’s juvenile curfew and the department’s enforcement of it.

Detective Christopher Mondragon is recognized as the 2021 Peace Officer of the Year by the Texas Gang Investigators Association.

Chief Wheeler is a guest on “Talking Points” to highlight the importance of the city’s juvenile curfew and the department’s enforcement of it.

Detective Jeffrey Bouchman is honored as the Officer of the Year at the annual Justice Hero awards ceremony by the Rotary Club of Midland and Prosperity Bank.

LPD plays a game of soccer against LFR in support of the Children’s Advocacy Center of the South Plains.

Assistant Chief Nathan White and Wael Barron graduated from CPM Program.

LPD is honored with Heartly Ice Cream.

LPD debuts new phone tree to help decrease the number of non-emergency calls to 9-1-1.

LPD Officers participate in National Adoption Day at the Lubbock County Courthouse.

LPD Participates in annual Santa Cops program.

Assistant Chief Jonathan Capek graduates the FBI National Academy.

Officers shop with members of the Lubbock Boys and Girls Club at Target ahead of the Christmas holiday.

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Did you know?

While the Lubbock Police Department is comprised of a number of divisions, one that many citizens may not be aware of is the Records Division; a division staffed by 21 employees and dedicated to not only the approval of internal reports, but the process of fulfilling and providing open records request, as well as a number of additional tasks. In fact, Records issues ice cream truck driver permits, peddler permits, and alarm permits. This division also oversees the expungement of records, orders of non-disclosure, sealment of juvenile records, and even provides fingerprinting and local background check services to the public. The division, which houses at headquarters, located at 916 Texas Avenue, is open to the public Monday through Friday from 8:00 a.m. – 5:00 p.m.

In 2022 Records processed 41,176 original reports and 46,164 supplement reports. 2,251 were made online.

In 2022 Records fulfilled 2,844 open records requests for the public.

The longest tenured employee is Cookie Carillo who processes about 50,000 documents a year.

Records Launches New Reporting System

In May of 2022, the Lubbock Police Department launched a new online reporting system designed to make the filing of online police reports easier for the public, all while decreasing the time it takes for reports to be created and filed for non-violent crimes.

The system, called “Coplogic,” is located on the department’s website at www.Lubbockpolice.com under the “Reports and Forms” tab. The system replaced the former system of Ten8Tech.

Upon selecting “File Crime Report,” the system takes the user to a separate page, allowing them to select the incident type, while simultaneously giving a definition and example of each type of crime in order to help the reporting party more easily narrow down and select the appropriate category of crime.

From there, multiple questions are asked about the crime, allowing as many details as possible to be gathered before the report is officially created within the department’s system.

Once a report is created by the user, a case number is assigned. The report then goes through the department’s records system before it is assigned to the appropriate unit for investigation.

The online reporting system is designed for multiple types of crime; including theft, fraud and other property crimes. In addition, house watch requests and drug tips can also be made through the system.

While the LPD encourages the use of this online reporting system, members of the public are always welcome to call the Lubbock Police Department’s non-emergency number at (806) 775-2865 to request to meet with an officer in order to file a report in person. They can also file a report at the front desk of police department headquarters, located at 916 Texas Avenue, or they can go to their local division station, which are located at the following addresses: East – 1801 East 19th Street, South – 14005 Indiana Avenue, North – 5910 Erskine Street and file a report at the front desk there.
Of the 852,137 calls taken in 2022, 180,267 were 9-1-1 calls, 529,088 were non-emergency, and 142,782 were outbound calls.

The department is pleased that during its short existence, the creation of the phone tree and the re-emphasized use of the non-emergency number has helped to encourage the public to only contact 9-1-1 in an emergent situation and has drastically helped to cut down on the types of calls being fielded by dispatchers.

While the LPD encourages the utilization of this phone tree through the non-emergency number for non-emergent situations, as always, the public is encouraged to use 9-1-1 in case of an emergency.

Citizens are always welcome to file a report online at Lubbockpolice.com, or at the front desk of police department headquarters, located at 916 Texas Avenue, or they can go to their local division station, which are located at the following addresses: East – 1901 East 19th Street, South – 14005 Indiana Avenue, North – 5910 Erskine Street and file a report at the front desk there.

While oftentimes the public may hear the term “dispatch” and think of only a single individual answering an emergency call and then dispatching an officer to the scene, the reality is that members of the Communications Center are highly qualified individuals who must possess a certain ability and skill set to manage a number of tasks at once. From answering citizens’ questions while ensuring officers are able to perform their duties, they are also the ones to initiate “call-outs” for various units, as well as send emergency notifications to the public. They must also conduct Texas Crime Information Center and Texas Law Enforcement Telecommunication entries, conduct cell phone pings, all while completing on-the-floor training.

The department is crucial in the Lubbock Police Department’s ability to respond and resolve emergency situations throughout the city of Lubbock. While staffing can vary daily, from a minimum of seven to a maximum of 14, the LPD Communications Center answers all calls for emergency services within the city limits.

In 2022, a total of 852,137 calls were taken through dispatch. Calls which require mental and emotional stability in order for the men and women to handle these intense and sometimes traumatic calls.

The Communications Center held their inaugural LPD Telecommunicator Awards in 2022.

The longest tenured employee is Roger Ochoa with nearly 22 years of service, though Patricia Ramsey follows at a close second.

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Metro: A year of Success

In December of 2018, the Lubbock Police Department and the Lubbock County Sheriff’s Office joined forces to create the Metropolitan Special Crimes Unit to investigate Lubbock County’s most violent crimes; a unit which, since its inception, consistently seeks and provides justice for victims and their families.

In fact, over the past three years, the unit has seen clearance rates between 94% and 98%, considerably higher than the national average of less than 65%.

It is this dedication to justice that led to their recognition by the Crime Victim Coalition of West Texas in March.

While the Metro Unit is still considered to be fairly young compared to other units within the department, the group and their investigative techniques have evolved rapidly, a necessity due to the way the handling of homicide investigations have changed within such a short period of time. Changes often times revolving around public perception. From increased scrutiny surrounding the investigations as a whole, to increased expectations surrounding evidence due to the advancement of video and technology, to legislative requirements placed on law enforcement regarding rules of discovery.

In addition to the increased scrutiny placed on the unit, the types of crimes, mostly related to gangs and gun violence, can also make the job more challenging than in years past. More times than not, gun crimes mean fewer witnesses and less evidence.

However, despite these challenges, Lieutenant Marc Wall, commander of the Metro Unit, says the answer behind the unit’s consistent success can’t be chalked up to one lone component, but rather a number of contributing factors. From the innovative culture bred within, to the unit’s willingness to collaborate with other agencies. However, above all, Lt. Wall says the unit’s achievements can be placed squarely on the shoulders of the dedicated men and women who work relentlessly to pursue truth, honor and integrity.
A Year in Review: Division Station Highlights

While 2021 marked a monumental year for the Lubbock Police Department, as it celebrated its 100th anniversary and the opening of three new division stations, 2022 allowed those division stations to serve their citizens for a full calendar year. While each division station is similar in its floor plan and overall make-up of employees, from a Deputy Chief and Lead Administrative Assistant, to the Lieutenants, Sergeants, Corporal and Officers, the communities they serve all have different needs. Needs which were met by the men and women who fill those roles.

**East Patrol Division Station**
The East Patrol Division Station, which is led by Deputy Chief Jason Skrabanek, saw a number of community meetings and gatherings in 2022.

**South Patrol Division Station**
Meanwhile, at the South Division Station, under the leadership of Deputy Chief Jon Tutino, a day of fun in the sun was had by LPD employees and their families as part of the department’s Wellness Program.

**North Patrol Division Station**
Further North, the men and women at the North Patrol Division Station, with Deputy Chief James Shavers at the helm, held a gun-safety course specifically designed for families with kids.

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PROMOTIONS

Lt. Leath McClure to Captain
Sgt. Brady Cross to Lieutenant
Cpl. Brandon Stewart to Sergeant

AWARDS

Ofc. Charlee Jennings – Volunteer Service Award
Meghan Garcia – Civilian of the Fall 2021 Award
Ofc. Timothy Moore – Life-Saving Award
Det. Jeffrey Buschman – Officer of the Fall 2021 Award
Sgt. Mark Wims – Distinguished Service Award

Sgt. Korie Archambault – Supervisor of the Year
Lubbock Police Honor Guard – Unit of the Year
Ofc. Nathan Boyd & Ofc. Paul Ochoa – Life-Saving Award
Ofc. Tyler Dowell & Ofc. Neal Backer – Life-Saving Award
Ofc. Timothy Moors – Life-Saving Award
RETIRESMENTS

Sgt. Mark Wims
Cpl. Justin Criner
Officer John Bentley
Lillie Hearn
Matthew-Concert

Call and Report Activity

Top 10 Calls for Service

<table>
<thead>
<tr>
<th>Rank</th>
<th>Type of Call</th>
<th>2022</th>
<th>2021</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Check Subject/Area</td>
<td>19,890</td>
<td>19,855</td>
<td>2%</td>
</tr>
<tr>
<td>2</td>
<td>Domestic Disturbance</td>
<td>15,859</td>
<td>16,394</td>
<td>-3%</td>
</tr>
<tr>
<td>3</td>
<td>Disturbance</td>
<td>15,720</td>
<td>17,691</td>
<td>-11%</td>
</tr>
<tr>
<td>4</td>
<td>Alarm</td>
<td>13,514</td>
<td>13,526</td>
<td>-0.1%</td>
</tr>
<tr>
<td>5</td>
<td>Theft</td>
<td>5,269</td>
<td>4,933</td>
<td>7%</td>
</tr>
<tr>
<td>6</td>
<td>Traffic Crash</td>
<td>5,197</td>
<td>6,019</td>
<td>-14%</td>
</tr>
<tr>
<td>7</td>
<td>Burglary</td>
<td>4,362</td>
<td>4,296</td>
<td>2%</td>
</tr>
<tr>
<td>8</td>
<td>Vehicle Burglary</td>
<td>3,578</td>
<td>2,776</td>
<td>29%</td>
</tr>
<tr>
<td>9</td>
<td>Reckless Driver</td>
<td>3,466</td>
<td>3,864</td>
<td>-10%</td>
</tr>
<tr>
<td>10</td>
<td>Hit and Run Crash</td>
<td>3,293</td>
<td>3,567</td>
<td>-8%</td>
</tr>
</tbody>
</table>
Calls for Service Response Times

<table>
<thead>
<tr>
<th>Priority</th>
<th>Call Response Times</th>
<th>Average Dispatch Time</th>
<th>Average Officer Response Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>2021: 1:12</td>
<td>4.37</td>
<td></td>
</tr>
<tr>
<td></td>
<td>2022: 1:22</td>
<td>4.39</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>2021: 1:49</td>
<td>4.52</td>
<td></td>
</tr>
<tr>
<td></td>
<td>2022: 2:09</td>
<td>4.54</td>
<td></td>
</tr>
</tbody>
</table>

Total Response Times

- 2019: 7:43
- 2020: 7:03
- 2021: 5:49
- 2022: 6:01

Crimes Against Persons

<table>
<thead>
<tr>
<th>Year</th>
<th>Crimes Against Persons</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>2018</td>
<td>8,111</td>
<td></td>
</tr>
<tr>
<td>2019</td>
<td>8,205</td>
<td></td>
</tr>
<tr>
<td>2020</td>
<td>8,413</td>
<td></td>
</tr>
<tr>
<td>2021</td>
<td>8,406</td>
<td></td>
</tr>
<tr>
<td>2022</td>
<td>8,495</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Type</th>
<th>2022</th>
<th>2021</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Homicides</td>
<td>34</td>
<td>31</td>
<td>9%</td>
</tr>
<tr>
<td>Vehicular Man./Hom.</td>
<td>7</td>
<td>11</td>
<td>-36%</td>
</tr>
<tr>
<td>Sexual Assaults</td>
<td>294</td>
<td>251</td>
<td>17%</td>
</tr>
<tr>
<td>Robbery</td>
<td>345</td>
<td>389</td>
<td>11%</td>
</tr>
<tr>
<td>Aggravated Assault</td>
<td>2,129</td>
<td>2,158</td>
<td>-1%</td>
</tr>
<tr>
<td>Simple Assaults</td>
<td>5,686</td>
<td>5,566</td>
<td>2%</td>
</tr>
</tbody>
</table>

Crimes Against Property

<table>
<thead>
<tr>
<th>Year</th>
<th>Part 1 Property Crimes</th>
</tr>
</thead>
<tbody>
<tr>
<td>2018</td>
<td>11,755</td>
</tr>
<tr>
<td>2019</td>
<td>11,945</td>
</tr>
<tr>
<td>2020</td>
<td>10,761</td>
</tr>
<tr>
<td>2021</td>
<td>9,725</td>
</tr>
<tr>
<td>2022</td>
<td>10,908</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Type</th>
<th>2022</th>
<th>2021</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Burglary of a Building</td>
<td>754</td>
<td>770</td>
<td>-2%</td>
</tr>
<tr>
<td>Burglary of a Residence</td>
<td>1,529</td>
<td>1,379</td>
<td>11%</td>
</tr>
<tr>
<td>Auto Theft</td>
<td>1,217</td>
<td>1,081</td>
<td>13%</td>
</tr>
<tr>
<td>Vehicle Burglary</td>
<td>3,585</td>
<td>2,770</td>
<td>29%</td>
</tr>
<tr>
<td>Larceny</td>
<td>3,823</td>
<td>3,725</td>
<td>3%</td>
</tr>
</tbody>
</table>
Special Operations

**SPECIAL OPERATIONS**

- Conducted 248 targeted gang operations
- 245 Total arrest made
- 120 Document gang member arrest made
- 607 Felony and Misdemeanor charges
- 79 Stolen guns recovered
- 1,015 grams of drugs seized

**VICE SQUAD**

- Conducted: 16 U/C Prostitution Ops.
  - 67 Sex Workers Arrested for Prostitution
  - 102 Arrested for Solicitation of Prostitution
  - 7 Arrested for Promoting Prostitution
  - 11 Sex Workers Arrested for Prostitution
- Conducted: 19 Game Room Operations
  - 5 Game Room Inspections
  - 6 Arrest
  - $38,110 Seized

**NARCOTICS AND CRIME SUPPRESSION**

- 644 Arrests
- 695 Warrants Served
- $4.9 Million in recovered property
- 123 Stolen Guns Recovered
- 291 Stolen Vehicles Recovered

**Traffic Summary**

**Traffic Crashes**

- 2022: 7,969
- 2021: 8,408
- 2020: 8,039

**Traffic**

- Accidents without Injuries: 5,445
- Accidents with Injuries: 2,524
- Total Injuries: 3,932

**35 Fatalities**

- 23 Warrants (High Risk)
- 12 Callouts
- 79 Security Details
- 20 Demonstrations

**Top Crash Factors**

- Failure to Control Speed
- Other
- Backed Without Safety

**7 Vehicular Homicides**

- Decrease from 11 in 2021
- 2 intoxication manslaughter
- 2 criminally negligent homicide
- 3 manslaughter
While 2022 proved to be a busy year, 2023 is sure to continue on that path as a plethora of monumental moments mark the days of this continually advancing department.

One of the most significant points in time is sure to be the completion of the new LPD Headquarters, located at 15th Street and Avenue K. With an anticipated move-in date of late spring, the multi-level building will house LPD Administration, Major Crimes, Patrol Support, the Fire Marshal’s Office.

In addition to a new headquarters, the department is anticipating the arrival of dozens of new vehicles. From Dodge Durangos and Ford Explorers for patrol, to pick-ups for Special Operations and Investigations. The number of new vehicles will without a doubt be evident across Lubbock streets.

Meanwhile, LPD is preparing to conduct another first, holding three academy classes in a single calendar year. The increase in classes is designed with the goal of producing the finest peace officers in the state of Texas, who are dedicated to protecting and serving the Hub-City.

Furthermore, 2023 will also see the department’s preparation for the implementation of a new Computer Aided Dispatch/Records Management System, also known as CAD/RMS. While this technology will begin at the most basic of levels, this system will allow for a more efficient way for information to be input and extracted allowing the department to be more data driven and efficient in community policing.
YEAR IN REVIEW
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