

**ELECTRIC UTILITY BOARD AGENDA  
SPECIAL MEETING  
February 12, 2024  
11:00 A.M.**

**OPEN SESSION  
Overton Hotel & Conference Center  
2322 Mac Davis Ln  
Lubbock, TX 79401  
Horizon Ballroom B**

1. Call to order.
2. Public Comment. Public comment is an opportunity for the public to make comments and express a position on agenda items. This period, of up to thirty minutes, is dedicated to public comment. Each member of the public will have three minutes to speak. Any member of the public that requires the assistance of a translator will have six minutes to speak. Comments must be limited to only those items posted on the Electric Utility Board agenda. Any member of the public wishing to speak shall sign up on the public comment sheet on the day of the Electric Utility Board meeting. The Electric Utility Board shall follow the order of persons wishing to speak as listed on the sign-up sheet. If everyone who signed up to speak has been given an opportunity to speak and the thirty minutes designated for public comment has not been exhausted, the Electric Utility Board may, at its discretion, open the floor to anyone else wishing to address the Electric Utility Board, subject to all the same procedures and guidelines.

**Open Session**

3. Presentation and discussion by the Director of Electric Utilities, or his designee, regarding strategic planning for Lubbock Power & Light before, during, and after its transition to competitive retail choice, covering all aspects and facets of the utility, including but not limited to, organizational and resource needs and changes, rate structure modifications, strategic goals for transmission and distribution service in the competitive market, occupational, performance, and safety metric goals, and other needs and changes of the electric utility as it exists today, and as it transitions to and after operates in the competitive retail market.

Topics included in the foregoing discussion may include, but are not limited to, the following:

- Director of Electric Utilities strategic goals and objectives;
- Marketing and public relations;
- Key performance indicators, accountability standards, and goals related thereto;
- Community involvement and engagement;
- LP&L's goals for its budget during and after it transitions to retail competition;
- Education and training of staff during and after the transition to retail competition;
- Interaction with and customer service for Retail Electric Providers;
- Goals for outages and response times as part of the planning process;
- Other opportunities to increase LP&L's value; and
- Next steps related to Strategic Planning.

*11:00a.m. – Approximately - The Electric Utility Board will convene in open session to discuss the items listed above in item 3. It is anticipated that the open session will begin and then the Electric Utility Board will break at approximately 12:00 p.m. to the stairwell located in the Overton Convention Center for a photo then reconvene into open session. No public business will be discussed during this break. It is anticipated that the Electric Utility Board will reconvene in open session at approximately 12:30 p.m. to continue the topics listed above in item 3. However, this is an approximation and the Board may begin the open session earlier or later depending on when the break is complete.*

4. Adjourn.

*\* Horizon Ballroom B is located on second floor at Overton Hotel and Conference Center*

Posted on the bulletin board outside the south  
entrance of Citizen's Tower, 1314 Ave. K.,  
Lubbock, Texas, on the 8th day of February 2023,  
at 1:00PM.

By: Beatrice Duenez

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CITY OF LUBBOCK ELECTRIC UTILITY BOARD MEETINGS ARE AVAILABLE TO ALL PERSONS REGARDLESS OF  
DISABILITY. IF YOU REQUIRE SPECIAL ASSISTANCE, PLEASE CONTACT THE CITY SECRETARY AT 775-2026 OR  
WRITE P. O. BOX 2000, LUBBOCK, TEXAS 79457, AT LEAST 48 HOURS IN ADVANCE OF THE MEETING.  
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