



LBK Community Newsletter

Happy Holiday's Everyone!

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Addressing SDoH in our Community

Kyle Galyean, Director of Social Services at University Medical Center (UMC), and Seydia Adkins, co-presented at the Region 12 Learning Collaborative hosted by UMC in late September, and received great feedback! You are a part of a burgeoning and important conversation taking place right now between the health and social sectors as they both come together to find and

create innovative ways to help individuals achieve and live a healthy life. What you are doing in the platform and the services you provide your clients/patients/consumers/residents is critical. Please, don't discount what is before you. Keep up the great work, everyone! Let's do this!

~ *Seydia Adkins, Community Engagement Manager, LBK Community Network*



Kyle Galyean, UMC, Director of Social Services



Helpful Hints

Here are some additional ideas to consider as you work to bring LBK into your workflow:

- * **Consider your workflow to see if current processes can be adjusted in order to incorporate LBK;**
- * **Include or discuss the paper copy of the *LBK Visual Aid and Case Scenario* in your introduction and application process.**



In the past 19 months, 75 individuals have utilized this fantastic resource!

Total Contacts Created: **172**
 Total Needs Identified: **329**
 Total Program Referrals Made: **203**
 Number of Partner Agencies: **15**

Current Top 5 Needs:

- Case Management
- Food
- Utility Assistance
- Housing
- Medical Expense Assistance



Network User Spotlight

Network Users who have made the most program referrals in the Network platform in 2020 and 2021, respectively. Interview questions and their answers below. Congratulations!! Drum roll please....



2020 ~ Jazmin Dimas (Social Worker, University Medical Center) – 23 program referrals

Can you tell me a little about yourself?

I am a LBSW and have worked at UMC for 2 years, going on 3 years now. I am currently in the process of completing my master's degree in social work this December at the University of Texas-Arlington. My passion is working with children and families, and I hope to make a positive impact on the families I work with.

How has using the platform been helpful to you?

I think this platform has been a great asset to helping the social services department connect our patients to resources within the community. Resources that, before this program, might have been harder to get in contact with. Now we're able to connect our families in just a few simple clicks and have a platform to easily follow up and ensure our families are able to utilize those resources.



What have been some challenges?

Some challenges I faced while using this platform is finding out that Lubbock may be lacking resources in a specific area. This can be discouraging especially when we have multiple patients that need this resource. One thing I keep in mind is that this platform is also keeping data on needed resources so that The City of Lubbock can one day work to build and create those needed resources.

What advice would you give others who are just now learning the platform or haven't used it yet? What do you think they should know and that might be helpful?

I think this platform is incredibly beneficial in building a network for community organizations to better communicate and refer clients to each other. If you have not used this platform, I think it is worth checking out and will likely eventually be the platform of choice connecting our community.

Honorable Mention: Virginia Pixley (UMC), Alondra Gonzalez (UMC)



2021 ~ David Davila (Case Manager, City of Lubbock Health Department, S.U.S.A.N) – 14 program referrals to date

Can you tell me a little about yourself?

I've been a case manager with the S.U.S.A.N. program at the health department for a year this month. I'm a Proud Texas Tech Graduate and fan! I've been married for 13 years to Kelly and we have one amazing daughter Sarah.

How has using the platform been helpful to you?

Signify has helped us to keep track of all the services we have provided to the community. It has also helped us to be able to document contacts and needs of individuals as well as being able to provide outside resources.

What have been some challenges?

Learning to use a new system was a challenge but Seydia was always there when we had questions or problems so the challenges were very minimal!



What advice would you give others who are just now learning the platform or haven't used it yet? What do you think they should know and that might be helpful?

Signify may seem overwhelming in the beginning but it's a great program that is very user friendly. Don't be afraid to ask questions, The Signify team is very helpful.

Honorable Mention: Kelsey Swart (COLHD), Brooke Woelfle (UMC)

QUICK REMINDERS

Sign in changes at tavconnect.com You will sign in with the email address uploaded in Signify. If you have issues with sign in, you can email help@tavhealth.com

LBK Super User Meeting – moved meetings to every 2 months; next meeting will be in December

LBK Refresher Training (open to all users) – 11/19/21 @ 10:0am via Zoom

End of the Year in Review – December 1, 2021 (more info to come)!

PARTNER ANNOUNCEMENTS

Parenting Cottage

Car Seat Assistance Classes. Seats fill up quickly. Call early to register! You can call 806-795-7552 to register and/or go to www.parentingcottage.org to learn more.

Classes for November and December:

November 2nd @ 12:00pm and 5:30pm

December 7th @ 12:00pm and 5:30pm

Classes are held at the Parenting Cottage: 3818 50th Street

*** If you'd like to include important announcements for your agency, please feel free and send me an email with information for December and January activities; we will include them in the December issue: Sadkins@mylubbock.us ***

Agencies Recently Added to Recruitment Pipeline

- * Boys and Girls Club
- * Lubbock Dream Center

15 Partner Agencies
15 Agencies in the pipeline



To find a current list of partner agencies, go to:
<https://www.yourcommunitynetwork.org/lbk-network>